

ENGLISH

ESPAÑOL

# TRUPER PRO

Manual

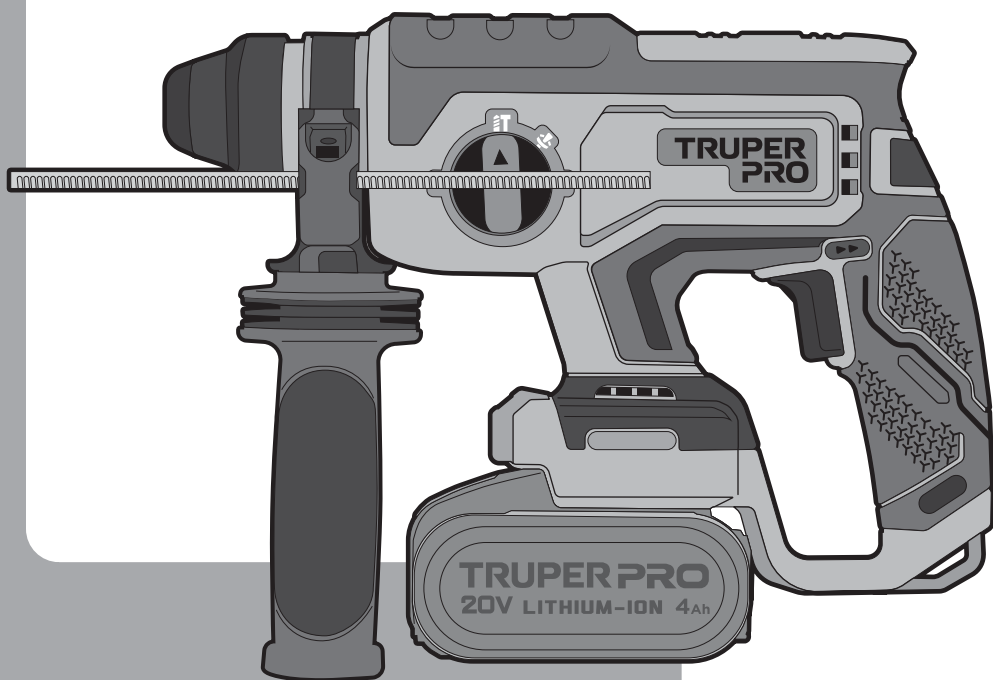
## Cordless rotary hammer

**2 Joules**

Impact  
energy

**20 V**

Motor



## ROEI-20A

Applies for:

**Codes**

**Models**

103263

ROEI-20A

103264





ROEI-20AS

**CAUTION**



Read this manual thoroughly  
before using the tool.



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### **CAUTION**

To gain the best performance of the tool, prolong the duty life, make the Warranty valid if necessary, and to avoid hazards of fatal injuries please read and understand this Manual before using the tool.

Keep this manual for future references.

The illustrations in this manual are for reference only. They might be different from the real tool.

## Recomendaciones de uso y cuidados

-  Use **ONLY** the provided charger or the one suggested by TRUPER to charge the battery.
-  Follow the battery usage and charging **CONSIDERATIONS** (pages 6 and 8).
-  Always keep the vents free from obstruction to ensure proper cooling of the engine.
-  Do not change the drive selectors while the chuck is rotating. 
-  Perform regular **MAINTENANCE** on your machine (page 12).

ROEI-20A		ROEI-20AS	
Code	103263	103264	
Description	Cordless rotary hammer		
Chuck	SDS Plus (Quick-insertion system)		
Impact energy	2 Joules		
Drilling capacity	Concrete: 7/8" (22mm)	Steel: 1/ 2" (13mm)	Wood: 1-1/8" (28mm)
Speed	0 RPM – 1350 RPM		
Battery	20V <sup>===</sup> Li-ion – 4Ah Charging time: 140 min approx.		NOT INCLUDED
Charger	Inlet: Voltage: 127 V ~ Frequency: 60 Hz Power: 55 W	Outlet: 11V <sup>===</sup> 21V <sup>===</sup> Tension: 2 A	NOT INCLUDED
Insulation	Class II	IP Grade	IP20

The power cable has cable clamps of the type: Y.  
The construction class of the tool is: Class III.  
The construction class of the charger is: Reinforced insulation.

**⚠ WARNING** If the power cable is damaged, it must be replaced by the manufacturer or a TRUPER Service Center to prevent any risk of electric shock or significant accident.  
The electrical insulation of this tool is compromised by splashes or spillage of liquids during its operation.  
Do not expose it to rain, liquids, and/or moisture.

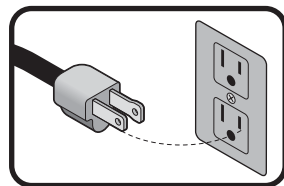


**⚠ WARNING** Before accessing the terminals, all power circuits must be disconnected.

## Power Requirements

**⚠ WARNING** Double-insulated and reinforced insulation tools are equipped with a polarized plug (one prong is wider than the other). This plug fits into any polarized outlet and can only be inserted one way. If the plug does not fit into the outlet, turn it over. If it still does not fit, contact a qualified electrician, or install a polarized outlet. Do not alter the plug in any way. Both types of insulation eliminate the need for a three-prong grounded power cord or a grounded electrical system.

**⚠ WARNING** When using an extension cord, ensure that it is of sufficient gauge to carry the current your tool will consume. A lower gauge cord will result in voltage drops in the line, leading to power loss and motor overheating. The following table shows the correct size to use depending on the cable length and amperage capacity indicated on the tool's data plate. If in doubt, use the next higher gauge.



Capacity in Amperes	Number of conductors	Extension gauge	
		from 1.8 m to 15 m	higher than 15 m
from 0 to 10A	3 (one to ground)	18 AWG(*)	16 AWG
from 10A to 13A		16 AWG	14 AWG
from 13A to 15A		14 AWG	12 AWG
from 15A to 20A		8 AWG	6 AWG

\* It is allowed to use it if the extensions themselves have an overcurrent protection device.

AWG = American Wire Gauge. Reference: NMX-J-195-ANCE.

**⚠ WARNING** When operating electric tools outdoors, use a grounded extension cord marked as **VOLTECK** 'Outdoor Use'. These extensions are specially designed for outdoor use and reduce the risk of electric shock.





**WARNING!** Read all safety warnings and all instructions listed below carefully. Failure to follow any of them may result in electric shock, fire, and/or serious injury. **Keep the warnings and instructions for future reference.**

### Work area

**Keep your work area clean, organized, and well-lit.**

Cluttered and dim areas can lead to accidents.



**Do not operate the tool in explosive atmospheres, such as in the presence of flammable liquids, gas, or dust.**

The electric tools produce sparks that can ignite flammable material.



**Keep children and other individuals at a safe distance while using the equipment.**

Distractions can cause loss of control and lead to accidents.



### Electrical safety

**Electrical tool plugs must match the outlet. Never modify the plug in any way.**

**Do not use adapters with grounded electrical tools.**

Unmodified electrical tools and matching plugs will reduce the risk of electric shock.



**Avoid bodily contact with grounded surfaces, such as pipes, radiators, stoves, and refrigerators.**

There is an increased risk of electric shock if your body is grounded.

**Water entering an electrical tool will increase the risk of electric shock.**

The entry of water into an electrical tool will increase the risk of electric shock.

**Do not force the cable. Never use the cable for carrying, lifting, or disconnecting the tool. Keep the cable away from heat, oil, sharp edges, or moving parts.**

Damaged or tangled cables increase the risk of electric shock.

**When operating an electrical tool outdoors, use an extension cord suitable for outdoor use.**

The use of a suitable outdoor-rated cable reduces the risk of electric shock.

**If it is unavoidable to operate an electrical tool in a damp location, use a power source protected by a Residual Current Device (RCD).**

The use of a Residual Current Device (RCD) reduces the risk of electric shock.

### Personal Safety

**Be alert, watch what you are doing, and use common sense when handling a tool. Do not use it if you are tired or under the influence of drugs, alcohol, or medication.**

A moment of distraction while using the tool can cause personal injury.

**Use safety equipment. Always wear eye protection.**

The use of safety equipment such as safety glasses, dust mask, slip-resistant shoes, helmet, and ear protection in appropriate conditions significantly reduces the risk of personal injury.



**Avoid accidental starts. Ensure the switch is in the "off" position before connecting to the power source and/or the battery or transporting the tool.**

Carrying power tools with your finger on the switch or connecting power tools with the switch in the "on" position can cause accidents.

**Remove any wrenches or adjusting tools before starting the power tool.**

Wrenches or tools left on the rotating parts of the tool can cause personal injury.

**Do not exceed your range of motion. Keep both feet firmly planted on the ground and always maintain balance.**

This allows better control of the tool in unexpected situations.

**Dress appropriately. Do not wear loose clothing or jewelry. Keep your hair, clothing, and gloves away from moving parts.**

Loose clothes, jewelry, or long hair can get caught in moving parts.



**If dust extraction and collection devices are available for the tool, check their connections and use them correctly.**

The use of these devices reduces risks associated with dust.

### Tool use and care

**Do not force the tool. Use the appropriate tool for the task at hand.**

The right tool performs better and is safer when used at the intended pace.



**Do not use the tool if the switch is not functioning.**

Any power tool that cannot be turned on or off is dangerous and must be repaired before operation.

**Disconnect the tool from the power source and/or battery before making any adjustments, changing accessories, or storing it.**

These measures reduce the risk of accidentally starting the tool.

**Store the tools out of the reach of children and do not allow them to be handled by individuals unfamiliar with the tools or their instructions.**

Power tools are dangerous in untrained hands.



**Maintain the tool. Ensure that the moving parts are not misaligned or jammed, and that there are no broken parts or other conditions that may affect its operation. Repair any damage before using the tool.**

Many accidents are caused by inadequate tool maintenance.



**Keep cutting accessories sharp and clean.**

Well-maintained cutting accessories are less likely to jam and easier to control.

**Use the tool, its components, and accessories in accordance with these instructions and as intended for the type of tool, in appropriate working conditions.**

Using the tool for applications other than those for which it is designed could cause a hazardous situation.

### Service

**Send your electric tool for repair to trained personnel using only identical replacement parts.**

This will ensure the safety of the electric tool is maintained.



This tool is in compliance with the Official Mexican Standard (NOM - Norma Oficial Mexicana).

# Safety warnings

## for the use of rotary hammers

**TRUPER**  
**PRO**

### • Safety instructions for all operations.

- a) Use hearing protection. Exposure to noise can cause hearing loss.
- b) Use auxiliary handle(s) if provided with the tool. Loss of control can cause personal injury.
- c) Hold the power tool by the insulated gripping surfaces when performing an operation where the cutting accessory may meet hidden wires. The cutting accessory contacting a "live" wire may cause the exposed metal parts of the power tool to "become live" and could give the operator an electric shock.

### • Safety instructions when using long drill bits with rotary hammers.

- a) Always drill at low speed and with the tip of the drill bit in contact with the workpiece. At higher speeds, the drill bit is likely to bend if allowed to rotate freely without contacting the workpiece, which can result in personal injury.
- b) Apply pressure only in line with the drill bit and do not apply excessive pressure. Drill bits can bend, causing breakage or loss of control and leading to personal injury.
- c) Always wear a dust mask.

## Battery safety warnings

- Do not disassemble, open, or shred cells or batteries.
- Do not short-circuit the battery. Do not store batteries carelessly in a box or drawer where they may short-circuit each other or be short-circuited by conductive materials. When the battery is not in use, keep it away from other metal objects such as clips, coins, keys, nails, screws, or other small metal objects that may create a connection from one terminal to another. Short-circuiting battery terminals can cause burns or a fire.
- Do not expose the battery to heat or fire. Avoid storing it in direct sunlight.
- Do not subject batteries to mechanical shocks.
- In case of battery leakage, do not allow the liquid to contact the skin or eyes. If contact occurs, rinse the affected area thoroughly with water and seek medical attention.
- Keep the battery clean and dry.
- Clean battery terminals with a clean, dry cloth if they become dirty.
- The battery should be charged before use. Always refer to these instructions and use the correct charging procedure.
- Do not keep the battery connected when not in use.
- After extended storage periods, it may be necessary to charge and discharge the battery several times to achieve maximum performance.
- Recharge only with the charger specified by TRUPER. Do not use any other charger not specifically provided for use with the equipment.
- Do not use any battery not designed for use with the equipment.
- Keep the battery out of reach of children.
- Keep the original product manual for future reference.
- Remove the battery from the equipment when not in use.
- Dispose of properly.
- Do not mix cells of different manufacturing, capacity, size, or type within a device.
- Keep the battery away from microwaves and high pressure.



**WARNING** Do not use non-rechargeable batteries.

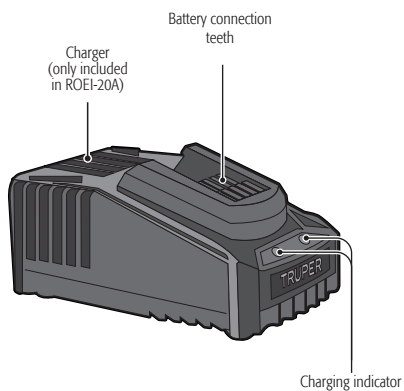
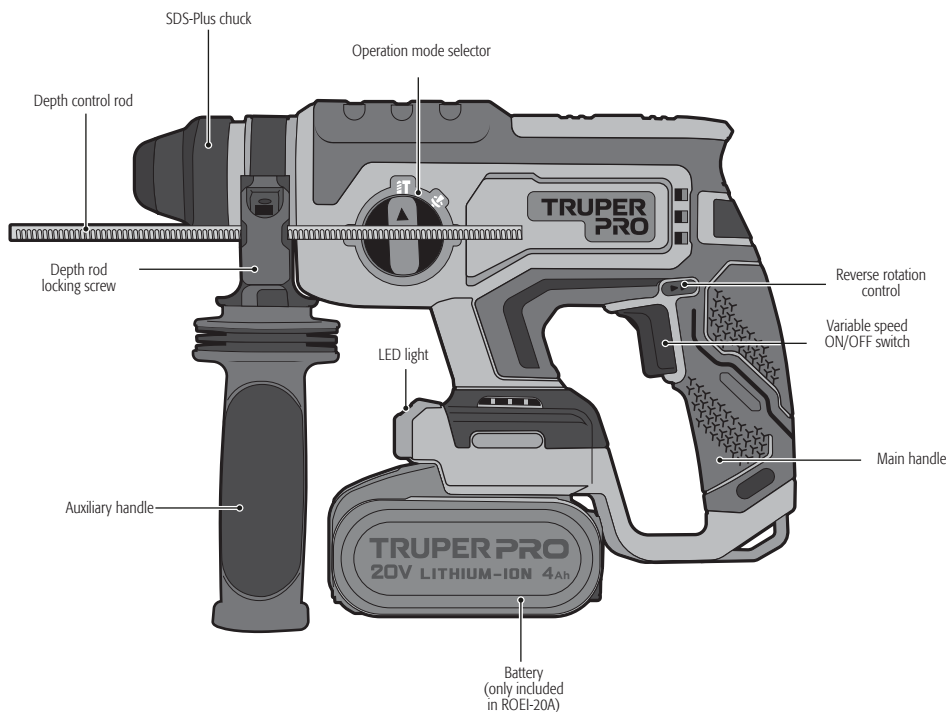
**⚠ WARNING** Read all safety warnings and all instructions. Failure to do so may result in electric shock, fire, and/or serious injury.

**Keep all warnings and instructions for future reference.**

- This charger is not intended to be used by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been supervised or instructed on the use of the charger by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the charger.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid danger.

## Additional safety instructions for the battery charger

- Read the instructions before charging batteries.
- Do not charge a leaking battery.
- Do not use chargers for purposes other than those they are designed for.
- Before charging, ensure that your charger matches the local AC power source.
- For indoor use only, do not expose to rain.
- The charging device must be protected from moisture.
- Do not use the charging device outdoors.
- Do not short-circuit the battery or charger contacts.
- Respect the "+/-" polarity when charging.
- Do not open the unit and keep it out of reach of children.
- Do not charge batteries from other manufacturers or unsuitable models.
- Ensure that the connection between the battery charger and the battery is correctly positioned and not obstructed by foreign objects.
- Keep the battery charger slots free of foreign objects and protect them against dirt and moisture. Store in a dry and frost-free place.
- When charging batteries, ensure that the battery charger is in a well-ventilated area and away from flammable materials. Batteries can heat up during charging. Do not overcharge them. Make sure batteries and chargers are not left unattended during charging.
- Do not recharge non-rechargeable batteries, as they can overheat and break down.
- Longer battery life and better performance can be achieved if batteries are charged when the air temperature is between 64°F and 75°F. Do not charge batteries at air temperatures below 32°F or above 104°F. This is important as it can prevent serious damage to the battery.



**NOTE:** Before using the tool, carefully read the instruction manual.

The machine is designed for drilling with a hammer and chiseling in concrete or brick. It is also suitable for non-impact drilling in wood, metal, ceramic, and plastic.

### Battery charging

**⚠ WARNING** The charger and battery are designed to work together, do not attempt to use other devices. Never insert or allow metallic objects into the connections of your charger or battery, as this will cause an electrical failure and pose a hazard.

**NOTE:**

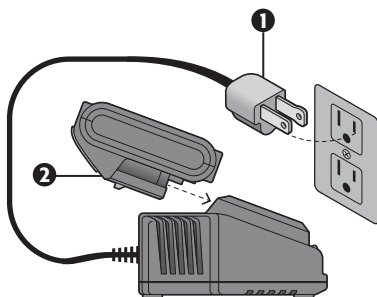
1. Do not use any charger not provided for use with the equipment.
2. If the battery is very hot, remove it from the charger and allow it to cool before recharging.

3. The tool battery comes discharged from the factory. Therefore, it must be fully charged before using it for the first time.

4. Please charge the battery to full or at least halfway before storing it. Charge the battery every 3-6 months if the tool will not be used for long periods.

### Charging procedure

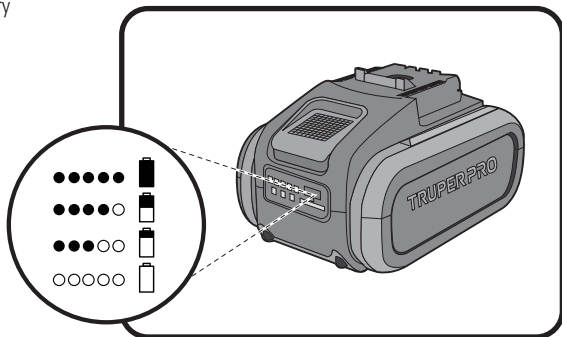
1. Plug the charger into a suitable power outlet. The green light will illuminate.
2. Slide the battery into the charger, ensuring it is properly positioned for charging. The green light will turn off, and the red light will illuminate to indicate that the charging process has started.
3. When the charge is complete, the red light will turn off, and the green light will illuminate.
4. After it is fully charged, disconnect the charger, and remove the battery.



**⚠ WARNING** When the battery charge is depleted after continuous use or direct exposure to sunlight or heat, allow the tool to cool before recharging to achieve a full charge.

### Battery charge status check

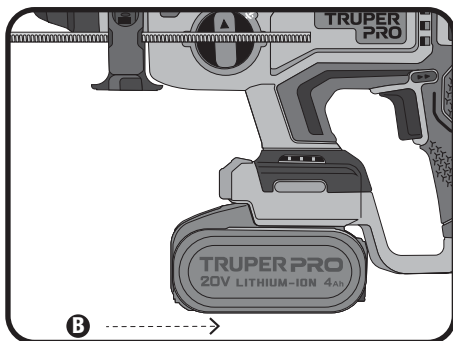
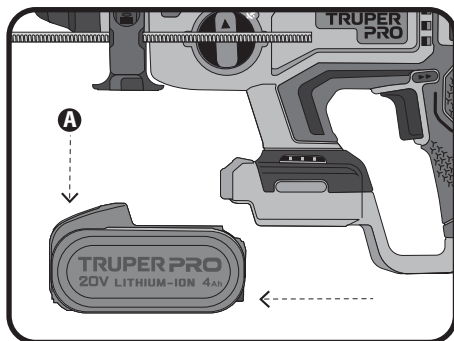
You can check the battery level by pressing the button next to the indicator lights to activate the battery indicator light.





## Battery removal or installation

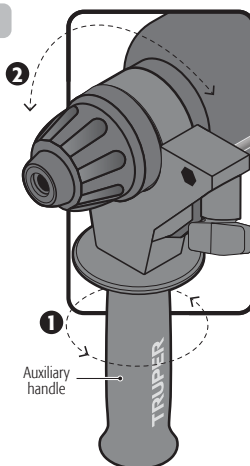
Press the battery release button and remove the battery from the tool (A). After charging, slide the battery into the tool's battery port (B). A simple push and gentle pressure will be enough.



## Installation of the auxiliary handle

1. To loosen the auxiliary handle, rotate the handle clockwise.
2. Slide the handle onto the hammer and rotate it to the desired working position. To secure the auxiliary handle, rotate the handle counterclockwise.

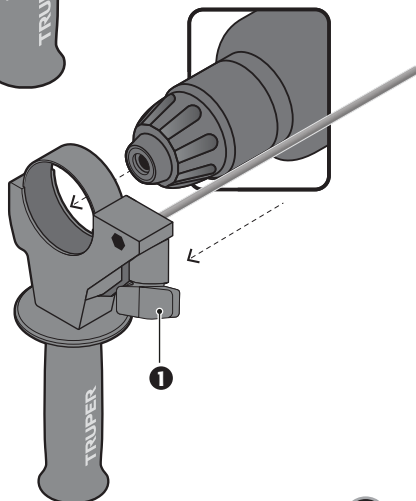
**NOTE:** This handle should be always used to maintain full control of the tool.



Auxiliary handle

## Installation of the depth gauge

1. Loosen the depth control rod by turning the locking screw clockwise.
2. Slide the depth control rod until the distance between the end of the depth control rod and the end of the drill bit is equal to the depth of the hole/screw you wish to make. Then, secure the depth control rod by turning the locking screw counterclockwise.



### Insertion and removal of SDS bits (not included)

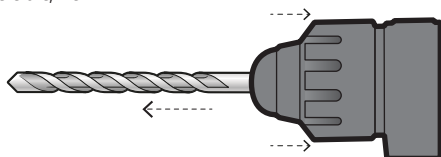
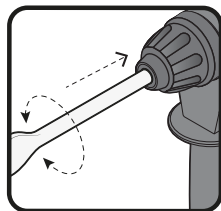
#### Insertion

- Clean and lightly lubricate the drill bit before inserting it. Insert the dust-free drill bit into the chuck with a twisting motion until it clicks into place. The drill bit will lock automatically. Verify the lock by pulling on the tool.

#### Removal

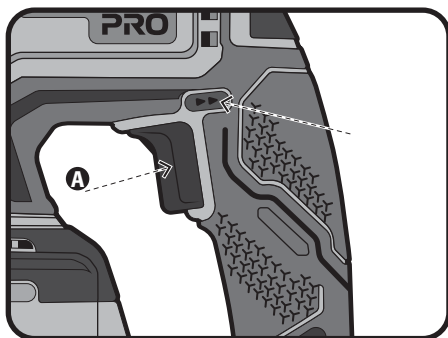
- Retract the SDS-plus chuck and remove the drill bit.

**⚠ WARNING** Your new rotary hammer generates powerful levels of force to perform work quickly and effectively. These forces can cause lower-quality SDS bits to break and become stuck in the chuck. Therefore, we recommend using only high-quality SDS bits with this tool.



### Power on/off switch with variable speed control

- Press the power on/off switch (A) to turn on and release it to stop the tool.
- This tool has a variable speed switch that offers higher speeds with increased trigger pressure or lower speeds with reduced trigger pressure: speed is controlled by varying the pressure applied to the switch.



### Switch lock

- The power on/off switch can be locked in the OFF position.
- This reduces the chance of accidental starts when the tool is not in use. To lock the power on/off switch, place the rotation control direction forward and backward in the center position.

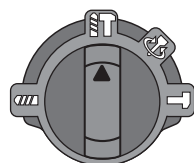
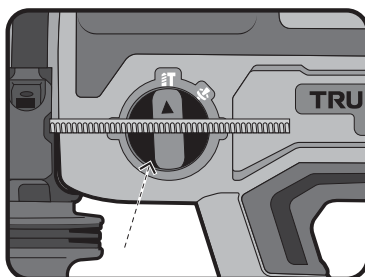
### Forward and reverse control

- Forward rotation: Push and press the "◀◀" from the back of the body to the front of the body to drill.
- Reverse rotation: Push and press the "▶▶" from the front of the body to the back of the body to remove drill bits.

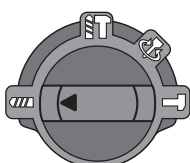
## Selection of operating mode

The gearbox operation for each application is set with the mode function selector. To switch between functions, turn the mode function selection switch to the desired operating mode.

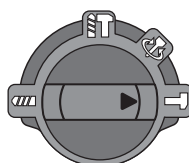
**WARNING** The operating mode selector should only be activated when stopped.



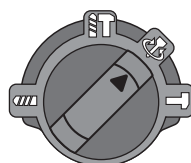
Mode for simultaneous drilling and impact in concrete and masonry.



Mode for drilling in steel, wood, and plastics.



Chiseling mode.



Mode to adjust the chuck angle for chiseling.

**NOTE:** First, select the "⚙️" function mode and adjust the chuck angle in the desired direction. Then select the "🔧" function mode and proceed with chiseling work.

## LED light

To turn on the light, simply press the power on/off switch. When you release the power on/off switch, the light will turn off. The LED illumination enhances visibility and is ideal for dark or enclosed areas. The LED light also serves as a battery capacity indicator and will flash when the battery is low.

## Overload protection dependent on temperature

When used as intended, the power tool should not be subjected to overloads. When the load is too high or exceeds the permitted battery temperature of 167 °F, the electronic control shuts off the tool until the temperature returns to the optimal range.

## Overload clutch

- If the tool insert becomes trapped or jammed, the drill spindle transmission will be interrupted. Due to the forces generated, always hold the power tool firmly with both hands and maintain a secure posture.
- If the tool becomes jammed, switch off the machine and loosen the tool insert. Operating the machine with a jammed drilling tool can result in reaction torques.

## Deep discharge protection

The lithium-ion battery is protected against deep discharge by the "Deep Discharge Protection System." When the battery is empty, the machine shuts off via a protection circuit: the tool insert no longer rotates.

- Remove the battery from the tool before making any adjustments, servicing, or maintenance.
- This power tool does not require lubrication or additional maintenance.
- There are no user-repairable parts in your power tool. Never use water or chemical cleaners to clean your power tool. Clean with a dry cloth. Store the power tool in a dry place. Keep the motor ventilation slots clean. Keep all controls free of dust. Occasionally, you may see sparks through the ventilation slots. This is normal and will not harm your power tool.

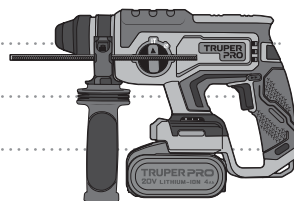
## Cleaning and care

- Always keep the vents clean and free of obstructions to ensure proper motor cooling.
- Regularly inspect all mounting screws and ensure they are tightened correctly. If any of the screws are loose, tighten them immediately.

## Service

- Tool servicing should only be performed at an Authorized TRUPER Service Center. Service and maintenance by unqualified persons can be dangerous and may result in personal injury as well as void the product warranty.

Problem	Cause	Corrective action
The tool loses effectiveness.	<ul style="list-style-type: none"> <li>• Low battery.</li> </ul>	<ul style="list-style-type: none"> <li>• Charge the battery.</li> </ul>
The battery is leaking.	<ul style="list-style-type: none"> <li>• Minimal dripping may occur in extreme temperatures or after heavy use; this is normal.</li> <li>• Intense or very noticeable dripping is due to a damaged battery.</li> </ul>	<ul style="list-style-type: none"> <li>• Immediately clean any spilled liquid from skin or clothing with water and soap.</li> <li>• Replace the battery immediately.</li> </ul>
The battery does not charge, and the charger light does not turn on.	<ul style="list-style-type: none"> <li>• Battery improperly placed in the charger.</li> <li>• Charger not properly plugged into the power outlet.</li> </ul>	<ul style="list-style-type: none"> <li>• Insert the battery correctly into the charger.</li> <li>• Ensure that the plug is securely connected to the power outlet.</li> </ul>
The tool heats up after extended periods of use.	<ul style="list-style-type: none"> <li>• This heating is normal as it absorbs the energy generated by the motor gears and electricity during work.</li> </ul>	<ul style="list-style-type: none"> <li>• Allow the tool to cool for 5 minutes.</li> </ul>
The battery heats up during operation.	<ul style="list-style-type: none"> <li>• This heating is normal; the energy drawn from the battery while the saw is running causes it to heat up.</li> </ul>	<ul style="list-style-type: none"> <li>• Stop using the tool for 5 minutes to let the battery cool down.</li> </ul>
The battery heats up during charging.	<ul style="list-style-type: none"> <li>• This heating is normal; it results from the chemical reactions that occur inside the battery during charging.</li> </ul>	
The battery heats up during charging.	<ul style="list-style-type: none"> <li>• This heating is normal; it is a result of voltage regulation.</li> </ul>	



In the event of any problem contacting a TRUPER Authorized Service Center, please see our webpage **WWW.TRUPER.COM** to get an updated list, or call our toll-free numbers **800 690-6990** or **800 018-7873** to get information about the nearest Service Center.

**AGUASCALIENTES** **DE TODO PARA LA CONSTRUCCIÓN**  
GRAL. BARRAGÁN #1201, COL. GREMIAL, C.P. 20030,  
AGUASCALIENTES, AGS. TEL: 449 994 0537

**BAJA CALIFORNIA** **SUCURSAL TIJUANA**  
AV. LA ENCANTADA, LOTE #5, PARQUE INDUSTRIAL EL  
FLORIDO II, C.P. 22244, TIJUANA, B.C.  
TEL: 664 969 5100

**BAJA CALIFORNIA SUR** **FIX FERRETERÍAS**  
FELIPE ANGELES ESQ. RUIZ CORTÍNEZ S/N, COL. PUEBLO  
NUEVO, C.P. 23670, CD. CONSTITUCIÓN, B.C.S.  
TEL: 613 132 1115

**CAMPECHE** **TORNILLERÍA Y FERRETERÍA AAA**  
AV. ÁLVARO OBREGÓN #324, COL. ESPERANZA  
C.P. 24080 CAMPECHE, CAMP. TEL: 981 815 2808

**CHIAPAS** **FIX FERRETERÍAS**  
AV. CENTRAL SUR #27, COL. CENTRO, C.P. 30700,  
TAPACHULA, CHIS. TEL: 962 118 4083

**CHIHUAHUA** **SUCURSAL CHIHUAHUA**  
AV. SILVESTRE TERRAZAS #128-11, PARQUE INDUSTRIAL  
BAFAR, CARRETERA MÉXICO CUAUHTÉMOC, C.P. 31415,  
CHIHUAHUA, CHIH. TEL: 614 434 0052

**CIUDAD DE MÉXICO** **FIX FERRETERÍAS**  
EL MONSTRUO DE CORREGIDORA, CORREGIDORA # 35,  
COL. CENTRO, C.P. 06060, CUAUHTÉMOC, CDMX.  
TEL: 55 5522 5031 / 5522 4861

**COAHUILA** **SUCURSAL TORREÓN**  
CALLE METAL MECÁNICA #280, PARQUE INDUSTRIAL  
ORIENTE, C.P. 27278, TORREÓN, COAH.  
TEL: 871 209 68 23

**COLIMA** **BOMBAS Y MOTORES BYMTESA DE MANZANILLO**  
BLVD. MIGUEL DE LA MADRID #190, COL. 16 DE  
SEPTIEMBRE, C.P. 28259, MANZANILLO, COL.  
TEL: 314 332 1986 / 332 8013

**DURANGO** **TORNILLOS ÁGUILA, S.A. DE C.V.**  
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